

# More benefits, more price reductions

Exclusive Purchasing Program  
for Veterinary Health Care Teams



## Exclusive Purchasing Program for Veterinary Health Care Teams

Facilitating access to a wide range of products at a reduced price: this is another way for CDMV to give back to the professionals who dedicate themselves daily to optimize animal health.

Proud of its strong partnerships with industry-leading manufacturers, CDMV gives veterinary practice teams easy access to a vast array of food, accessories, hygiene products, workwear and more through online ordering.



### Benefits for veterinary practice teams

Substantial savings on a variety of products for their pets.

An opportunity to test products at low cost and optimize recommendations.



### Benefits for practice owners

No transaction costs.

No management of additional inventory or logistics.

Testing and adopting a variety of products expands the team's knowledge and allows to personalize recommendations.



### Three easy steps to open an account and shop online

- 1 -

Fill out the [account form](#).

- 2 -

Create a username using the personal identification number that CDMV emails you.

- 3 -

Place your order and pay with your credit card. That's it!

\* No home deliveries. Delivery fees may apply if the order cannot be combined with an order for the affiliated veterinary practice, or if the minimum order amount isn't met.

## Questions?

Customer Service: 1-800-668-2368

cdmv.com





## Terms and Conditions

# Exclusive Purchasing Program for Veterinary Care Teams

## Veterinary Practice Staff

### Validity of the program

In order for you to be eligible for the purchasing program, the veterinary owner of your affiliated veterinary practice must first agree that staff members participate in the program.

No other promotion or discount program can be combined with this program.

### Type of order

The program is applicable exclusively to orders placed through CDMV's transactional website.

### Type of payment

Online orders are processed exclusively via credit card payments. Only Visa® and Mastercard® are accepted. At the time of order placement, a preauthorization is taken on the credit card chosen for order payment. Payment is then applied to the credit card at the time of order shipment and invoicing.

### Status of products that can be ordered

Only products currently in stock can be ordered. Products that are out of stock can be ordered at a later date, when they are available again.

### Cut-off times for orders

Cut-off times are the same as those of your affiliated veterinary practice.

### Delivery fees and delays

Delivery to your affiliated veterinary practice only. No home delivery.

Delivery charges may apply if your order cannot be combined to that of your affiliated veterinary practice.

Minimum order price	\$250*
Orders under \$250*	Fee of \$25**

\*before taxes \*\*per order

### Order tracking

The status of your order can be viewed online. Please check with the person in charge for order receipts at your affiliated veterinary practice if your order has been delivered so you can pick it up.

### Return Policy

The [return policy](#) for products is the same as that of your affiliated veterinary practice.

### Termination

If you are no longer employed by your affiliated veterinary practice, you must notify CDMV by email to [account.info@cdmv.com](mailto:account.info@cdmv.com).

### Warranty

CDMV will respect in full the manufacturer's warranty but will not offer any additional warranty.

### Ownership and rights

Ownership and rights on the goods delivered remain the property of CDMV until final and complete payment of the invoiced purchases. Upon receipt of goods, you assume all risks for loss of or damage to the goods up to and including payment.

### Delivery tracking and claims

Although CDMV's liability ceases when the packages are accepted by the carrier, CDMV's customer service department will submit claims against the carrier on your behalf. However, your cooperation in such cases is essential as soon as you receive your order.

Before signing the bill of lading, the person in charge of order receipts at your affiliated veterinary practice must verify the number of packages you receive and clearly indicate on the bill of lading any missing or broken products. Failure to do so may result in the carrier's refusal to assume liability.

Missing or broken products or order mistakes must be reported to CDMV's customer service department within 48 hours of receiving your order.

### Liability

CDMV is not liable for publication errors or for any mistakes resulting from the information on its websites.

### Manufacturer's terms and conditions

You must abide by the food purchasing limit, if applicable, and your purchases can only be used for your own pets.



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## Veterinary Practice Owner

Participation in this program for your staff members is on a voluntary basis.

In the case of a participation in the program, you must:

- give recommendations and instructions to staff members on the care of their animals and the appropriate diet in relation to their purchases.
- approve and sign applications for account openings by the staff of your veterinary practice.
- accept that approved orders from your staff members are delivered to your veterinary practice. Please note that CDMV will make every effort to combine the order deliveries of your veterinary practice to those of your staff members.
- keep an up-to-date list of your staff members and notify CDMV by email to [account.info@cdmv.com](mailto:account.info@cdmv.com) in the event that a staff member is no longer employed by your veterinary practice.

If you have any questions about the exclusive purchasing program, please contact your food manufacturer's representative directly.